

Informal PM Meeting
10th February 2023
REINT Board Room

7 Executive Members in Attendance

Topics spoken about at the initial meeting included:

Needing industry advice and direction from the REINT:

- *Helpline*
- *Information officer (industry expert who knows the RTA)*
- *Tap into resources*
- *Someone dedicated to talking to members*
- *compassion and understanding*
- *support*
- *legal advice*
- *Follow up*
- *Newsletters or information on recent NTCAT rulings*
- *Case studies on unique and tricky situations*

Training Concerns

- *Cost!!*
- *Subsidised or funding support for training*
- *Relevance of course content*
- *Unrealistic training to prepare for on-the-job reality*
- *Would apprenticeship-style training be a better option?*
- *More relevant PD*
- *PD Sessions - Case studies on unique and tricky situations from/by Members*

Legislation Modifications

- *Updates*
- *Involvement*
- *Communication about what's going on or what's being done.*

Booklet created by peak body on behalf of PMs to help educate Landlords and tenants on "best conduct" when dealing with their property managers

- *Expectations/reality*
- *Industry trends/limitations*
- *Sensitivity*
- *Boundaries*
- *Safety*

What to do when you need relief staff?

Safety around licensing requiring a business address & that being unsafe for home businesses.

Property Managers – Overworked Underpaid

Retention of staff

Young staff not lasting when it comes to the reality of on the job